

**Brighton and Hove City Council
Local Employment Partnership Programme
Jan – July 2008**

End of Project Evaluation

Thank you for commissioning Engage Employment Solutions Limited to develop the Local Employment Partnership programme for your organisation.

Customer satisfaction is our key priority. Therefore, in order to adapt and improve our services in the future, we would highly value your comments on our project development and delivery

We would really appreciate it if you could fill out the evaluation attached and return it to Claire Mitchell at claire.mitchell@engagesolutions.org.uk

Many thanks

Claire Mitchell and Karen Barford

Engage Employment Solutions Ltd



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**Engage Employment Solutions Ltd
Brighton and Hove City Council
End of Project Evaluation**

Date	9 July 08
Name	Alex Bailey, Shaun Rafferty
Job Title	Director and Head of HR
Department	Strategy & Governance

Please mark one box per question – 1 is very poor and 6 is excellent

1. Overall satisfaction of the Engage Consultancy Service

1		2		3		4		5	X	6	
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2. Engage's interpretation of BHCC's requirements

1		2		3		4		5	X	6	
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3. Engage's service delivery style

1		2		3		4		5	X	6	
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4. Engage's communication during the project

1		2		3		4		5	X	6	
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5. Effectiveness of Engage's intervention

1		2		3		4		5	X	6	
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6. Did Engage deliver in the agreed timescales?

YES	X	NO	
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Please comment:

I was impressed by the way that Engage worked with our organisation (even when we were not that quick in responding) to meet our agreed timescales. Their ability to connect and influence a range of stakeholders was key to the



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success of the project.

7. Do you feel that Engage has provided a sustainable, workable LEP model?

YES	X	NO	
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Please comment:

It looks to be an excellent LEP model, once we have ironed out the glitches of longer term funding sustainability and CRB checks, it is something we can really use and would be happy to work on jointly with other partners in the city. The model has given us a really good example of best practice to share with other council's and organisations.

8. Please give details of the positive impact that you feel the LEP will have across BHCC and the local economy

The biggest potential is that as the city and the UK heads into more difficult economic times, we can make sure that the vacancies we have are filled with not just appropriately skilled staff but those whose return to employment will have the biggest benefit to our local communities. The LEP will allow us to visibly meet our obligations as one of the largest employers in the city.

9. Please provide a quote that Engage Employment Solutions Ltd can use in future literature

"professional and understanding, Engage can both work with existing systems and skilfully challenge them where needed to deliver the agreed outcomes".

10. Would you recommend Engage Employment Solutions to another organisation?

YES	X	NO	
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Please comment:

In general we got great value fro money from engage and they really went the extra mile to ensure the LEP project was a success. I look forward to working with them again in the future.



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